

# Repair Order

To: Pipe & Lighter Center  
Dorfstrasse 6  
21521 Dassendorf  
GERMANY

## Contact Information

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

Zip-Code/City \_\_\_\_\_

Country \_\_\_\_\_ E-Mail \_\_\_\_\_

## Product information

Brand / Model: \_\_\_\_\_

Problem description: \_\_\_\_\_

\* Repair immediately if the cost is below \_\_\_\_\_ EURO (per item, excl. Postage)

\* If costs are higher (choose one):

\* return unrepaired (subject to postage)

\* cost estimate (charged if not accepted)

\* dispose (free)

Payment in advance by bank transfer (IBAN / BIC or Transferwise).

Return shipping cost:                   - within Europe usually € 9,95 (up to € 18,50)  
   - out of Europe usually € 9,95 (up to € 35,00)

\*  EXPRESS-REPAIR. Express orders are completed within 3 working days (Mo-Fr).  
There is an extra charge of 6,20 Euro per item.

\_\_\_\_\_  
Date, Signature

\* optional/voluntary information

The fee for a cost estimate can be up to 8,95 Euro. If you ask us to proceed with the repair, this fee is waived.