

Repair Order

To: Pipe & Lighter Center
Dorfstrasse 6
21521 Dassendorf
GERMANY

Contact Information

Company _____ Stamp _____

Address _____

Address _____

Zip-Code/City _____

Country _____ E-Mail _____

Product information

Brand / Model: _____

Problem description: _____

* Repair immediately if the cost is below _____ EURO (per item, excl. Postage)

* If costs are higher (choose one):

* return unrepaired (subject to postage)

* cost estimate (charged if not accepted)

* dispose (free)

Payment in advance by bank transfer (IBAN / BIC) or by TransferWise.com

Return shipping cost: within Europe from € 9,95 (up to € 18,50)

out of Europe from € 9,95 (up to € 35,00)

* EXPRESS-REPAIR. Express orders are completed within 3 working days (Mo-Fr).
There will be an extra charge per item. Label the packaging with the words **Express Repair!**

Date, Signature

* optional/voluntary information

The fee for a cost estimate can be up to 8,95 Euro. If you ask us to proceed with the repair, this fee is waived.