

# Repair Order

To: Pipe & Lighter Center  
Dorfstrasse 6  
21521 Dassendorf  
GERMANY

## Contact information

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

Zip-Code/City \_\_\_\_\_

Country \_\_\_\_\_ E-Mail \_\_\_\_\_

## Product information

Brand / Model: \_\_\_\_\_

Problem description: \_\_\_\_\_

- \* Repair immediately if the cost is below \_\_\_\_\_ EURO (per item, plus shipping costs)
- \* If costs are higher (choose one):
- \* return unrepaired (subject to postage)
  - \* cost estimate (charged if not accepted)
  - \* dispose (free)

Payment in advance by SEPA bank transfer in EURO currency (IBAN / BIC).  
Out of the SEPA area we recommend payment in Euro with WISE.COM (cost savings up to 70%).

Return shipping cost:  within Europe usually € 15,00  
 out of Europe usually from € 18,00

\*  EXPRESS-REPAIR. Express orders are completed within 3 working days (Mo-Fr).  
There will be an extra charge of € 14,90 per item. Label the packaging with the words **Express Service!**

\_\_\_\_\_  
Date, Signature

\* optional/voluntary information  
The fee for a cost estimate can be up to 8,95 Euro. If you ask us to proceed with the repair, this fee is waived.